



Handset Microphone Replacement

This guides you through replacing a faulty microphone on your Sony SPP-A946 handset.

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INTRODUCTION

This will walk you through replacing the microphone on the handset.



TOOLS:

- [Metal Spudger Set](#) (1)
 - [Phillips #0 Screwdriver](#) (1)
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Step 1 — Handset



- After removing the BP-T18 battery pack, you will see two 11mm Phillips #0 screws located at the bottom of the phone. Remove both screws with a screwdriver.

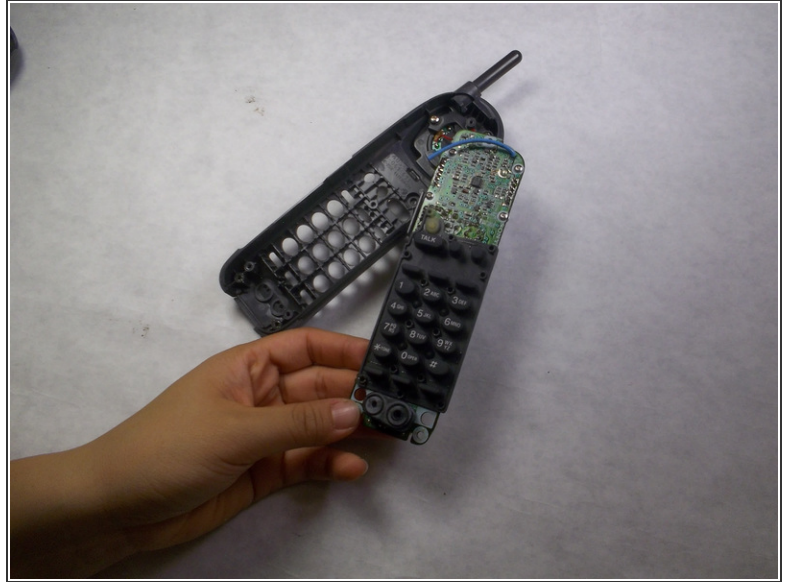
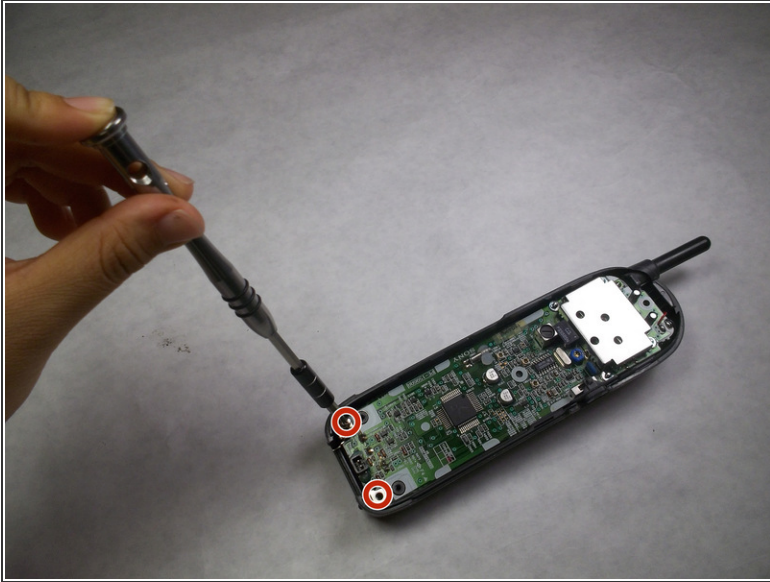
⚠ Product is made of brittle plastic.

Step 2



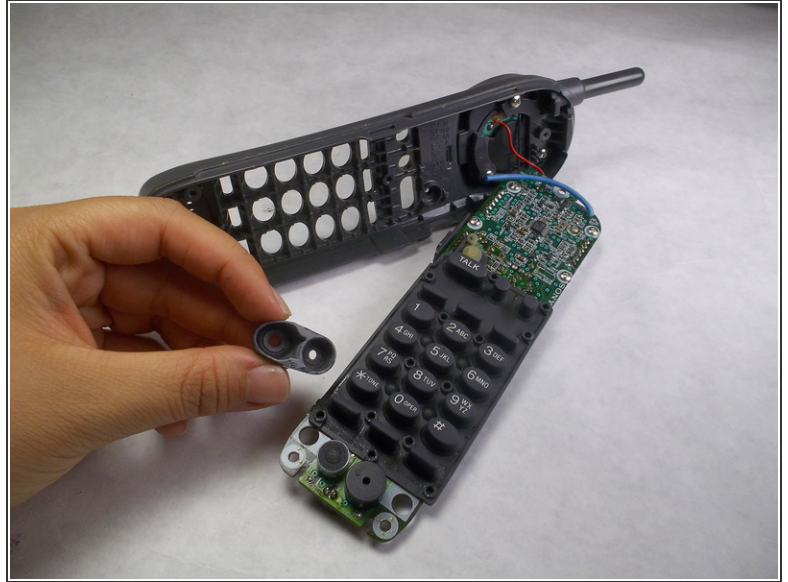
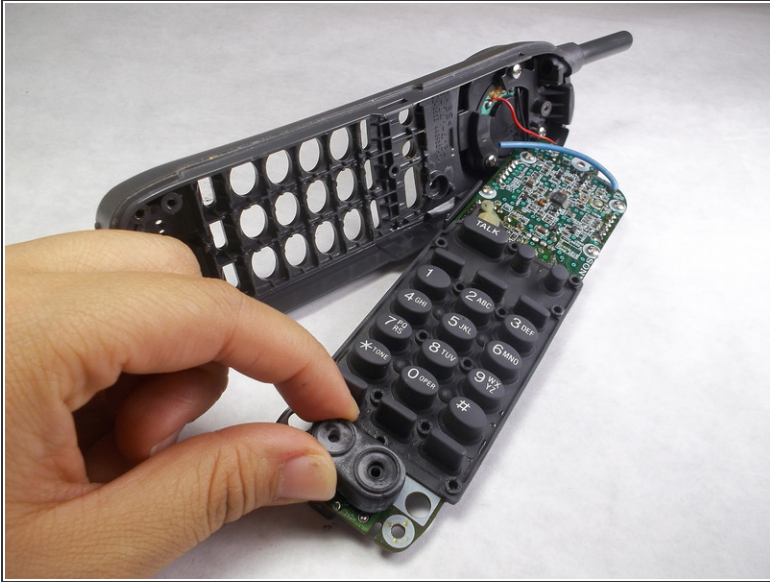
- Locate an easy point of access for a spudger, and then slowly insert it into the gap and pry it open.
- ⓘ The opening should become bigger if you exert force at a 30 degrees angle.
- Increase the degree of slant until the back cover is completely removed.



Step 3



- After removing the back cover, you will see 3 screws: one 7mm Phillips #0 screw at the top and two 11mm Phillips #0 screws at the bottom.
- Use a screwdriver to remove all 3 screws.

Step 4 — Handset Microphone



-  After disassembling the handset, you will see the inner components of the handset.
- Locate the rubber part towards the very bottom of the handset. This is the microphone with protective rubber cover.
- Remove the protective rubber cover. This may require a spudger.
-  The microphone is exposed upon removal of the protective rubber cover. Avoid contact with water.

To reassemble your device, follow these instructions in reverse order.

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